

Donna's Personal Checklist

Twelve things to check before you pay anyone to come out

- 1 **Is the power on?** Check the breaker and press the GFCI reset button.
- 2 **Is the water valve open all the way?** Turn it fully counterclockwise.
- 3 **Is it plugged in, and does the outlet work?** Test it with a lamp.
- 4 **Is there a reset button?** Disposals, water heaters and GFCI outlets all have one.
- 5 **When was the filter changed?** Furnace, air conditioner, dishwasher, range hood.
- 6 **Check the thermostat.** Batteries, heat or cool mode, and the set temperature.
- 7 **Is the strainer or trap clogged?** Most slow drains stop right there.
- 8 **Running toilet?** Look at the flapper and the chain first.
- 9 **Door that sticks or won't latch?** Tighten the hinge screws first.
- 10 **Air conditioner leaking inside?** Check the drain pan and the drain line.
- 11 **Take a photo and write down the model number.** It saves a trip.
- 12 **Ask the price before they come.** Trip charge, hourly rate and parts.